

**Quality of service**

We are committed to high quality legal advice and client care. If you are unhappy about any aspect of the service you have received, or about the bill, please contact, the writer, David Harris, on 0118 9001657. We are confident this will be unnecessary, but in the event you are not satisfied with our handling of your complaint you can ask the Legal Ombudsman at PO Box 15870 Birmingham B30 9EB. Telephone 0300 555 0333 or email [enquiries@legalombudsman.org.uk](mailto:enquiries@legalombudsman.org.uk) to consider your complaint.